

Privacy Statement

Revision date: June 2026

This Statement applies to the personal data that PROMPTA LIMITED (“we”, “us” or “our”) processes in relation to your interaction with SafeShield: AI Cleaner (“App” or “Service”). This Statement sets forth our policy with respect to the collection, use and disclosure of information that is collected from you by us.

By using the App, you agree to the data collection, use, disclosure and storage practices described in this Statement.

Part 1: What Data Do We Receive?

When you install or use the App, we automatically collect your information, including:

- Your name and email address.
- Usage data includes the pages of the App you visit, the time and date of your visit, the time spent on those pages, unique device identifiers another diagnostic data.
- Activity Information directly related to your use of the App, includes contact list and or photos.
- IP addresses.
- Device information includes device types and settings, device identifiers (such as IDFA, IDFV for Android, GAID for IOS), browser types, mobile, wireless, operating system versions, another network information (such as internet service provider name, carrier name and signal strength), and application version numbers.

Part 2: Why We Collected Your Data?

We use the necessary personal information we collect to provide you with the Services, which may further include:

- Providing, managing, administering, and developing the different features of the App;
- Operating and maintaining quality of service;
- Maintaining data security;
- Understanding how you use the features and functionality of the App to improve your user experience; and
- Complying with laws, regulations, or any requests from any governmental agency, agency, or regulatory body.
- We will only use the personal information we collect for the above purposes if we have a lawful basis for doing so, including obtaining any prior consent required by applicable law.

Part 3: Who We Share Personal Data With?

We will share your personal information in the following circumstances:

- With our third-party service providers who process your information for the

purposes listed above;

- If we believe it is necessary to protect the rights, property, or safety of us, our business partners, or our customers. This includes sharing information for fraud protection and credit risk reduction;
- With government agencies and/or law enforcement officials if required by law.

Part 4: How Do We Protect Your Data?

We will implement reasonable security measures in accordance with applicable privacy regulations to ensure the security of your information. However, please note that no security measures are perfect or unbreakable. There may be security risks during the transmission of any information, and we cannot guarantee "absolute security."

Part 5: Privacy Rights

You have rights to restrict us to collect and use your personal data. These may include the rights:

- To request access to and a copy of your personal data;
- To restrict or object to collection and using of your personal data;
- To withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal;
- To request erasure of your personal data;

Part 6: Retention

In principle, we only store personal data for as long as necessary to fulfill the contractual or legal obligations underlying the data collection. We will then delete the data without delay, unless we still need it for evidentiary purposes under civil law or statutory retention obligations before the expiration of statutory limitation periods.

For evidentiary purposes, we must retain your data for two years, starting from the end of the year in which you cease using the App. Any claims based on statutory limitation periods will become extinguished at this point in time at the earliest.

Even after this period, we may still need to store some of your data for accounting reasons.

Once the purpose of storage has been fulfilled, we will delete or block the personal data of the data subject.

Part 7: Third-Party Privacy Policies

We are not responsible for the practices of services provided by third parties, even if you use links in the App or advertisements in the App. We recommend that you check the privacy policy of each website, app you visit and use, and contact its owner or operator if you have any concerns or questions.

- Google AdMob / Firebase : <https://policies.google.com/privacy>
- Appsflyer : <https://www.appsflyer.com/legal/privacy-policy/>
- Applovin / Max : <https://www.applovin.com/privacy/>
- Pangle : <https://www.pangleglobal.com/zh/privacy/partner-en>

- Facebook :
https://www.facebook.com/privacy/policy/?entry_point=comet_dropdown
- Mintegral : <https://www.mintegral.com/en/privacy>
- TopOn : <https://www.toonad.com/en/privacy-policy>
- Inmobi : <https://www.inmobi.com/privacy-policy>
- Vungle : <https://liftoff.io/privacy-policy>

Part8: Children

We do not knowingly collect personal data about children under the age of 13 (in EEA is under the age of 16). If a parent or guardian becomes aware that his or her child has provided us with data without their consent, he or she should promptly contact us and we take reasonable steps to ensure that such information is deleted from our servers.

Part 8: How to Contact Us

If you have any questions about your personal data or this Statement, please contact us by email at anniekwok@promptaltd.com.